

Checklist for transporting assistance dogs in the cabin

1. Preparing for your journey

- You have made sure that taking your dog with you on your journey (outbound and return flight) as additional carry-on baggage in the cabin conforms to the current entry and exit regulations of all the countries concerned.
- Any necessary veterinary examinations or treatments (e.g. vaccinations, microchipping) have been completed in good time before your journey.
- The official and veterinary documents required for your pet (e.g. pet passport) are ready.
- You have made sure that you can also take your dog with you into the cabin on any other airlines involved in your journey.
- You have booked your flight and registered your dog for carriage in the cabin with Lufthansa or at your travel agency and have received a corresponding booking confirmation.
- You have two fully completed and signed printouts of our form 'Transporting an animal in the passenger cabin'.
- If you are travelling with a recognised assistance dog: you have a certificate proving your dog has been trained as an assistance dog (not required for flights to/from the USA).
- If you are travelling with an emotional support dog:
 - you have a medical certificate confirming your need to travel with an emotional support dog (you only need this for flights to/from the USA)
 - for routes outside the USA, you have registered your dog for transport in the cabin or in the aircraft's air-conditioned cargo hold and obtained a suitable transport container for your dog that meets Lufthansa's requirements.

2. On the day of departure

- Please bring your dog, in the suitable transport container where appropriate, to the check-in counter no later than two hours before departure.
- Please present the following documents for your animal at the check-in counter:
 - the official and veterinary documents for your dog (e.g. pet passport)
 - if applicable, proof that the animal has been trained as an assistance dog (not for flights to/from the USA)
 - if applicable, a medical certificate confirming the need for you to be accompanied by an emotional support dog (for flights to/from the USA)
 - two fully completed and signed printouts of our form 'Transporting an animal in the passenger cabin'.
- You have your booking confirmation or passenger receipt in your carry-on baggage.
- You will settle the costs for transporting your dog when checking in or at the Lufthansa service counter.
- Your dog is wearing a harness (recommended) or collar and, if possible, a muzzle.