



## **Lufthansa Opens First “Welcome Lounge”** **Special services for long-haul passengers arriving at Frankfurt**

**East Meadow, January 26, 2009** – Lufthansa is adding another highlight to its range of services for premium customers with the opening of the Welcome Lounge at Frankfurt Airport – the first lounge of its kind in Lufthansa’s worldwide network. The lounge concept is geared to the needs of passengers arriving on long-haul Lufthansa flights and can be used exclusively by First and Business Class passengers as well as by status customers.

With a total floor area of nearly 13,000 square feet over two levels, the spacious lounge offers all the amenities needed to freshen up after an intercontinental flight. A modern shower area with 28 high end showers is located on the lower level featuring an elegant design that invites guests to relax and refresh themselves after their flight. A concierge is on hand to allocate the shower facilities and also coordinate individual wishes such as the ironing service for HON Circle members, First Class guests and Senators.

The upper level offers a large comfort area with lounging armchairs and a quiet zone for relaxing. In the bistro area guests can enjoy a variety of snacks or help themselves to a breakfast buffet of hot and cold dishes. Wireless Internet is available throughout the lounge and dedicated workstations and free Internet terminals are accessible.

“The Welcome Lounge provides ideal conditions for our premium passengers to start the day feeling relaxed, regenerated and refreshed after a long night flight. In designing the facilities, we paid close heed to the wishes of our frequent flyers and top customers,” explained Dr. Karl-Rudolf Rupprecht, Lufthansa’s Senior Vice President Hub Management Frankfurt.

The Frankfurt Welcome Lounge is located directly behind the Baggage Reclaim hall in the Arrivals Area B and is open daily 5.30 am –12.00 pm. With the opening of the Welcome Lounge, Lufthansa’s premium customers have a choice of 14 lounges at Frankfurt Airport.

### **Lufthansa’s worldwide lounge service**

Lufthansa currently operates about 65 lounges worldwide with a total floor space of over 300,000 square feet. Based upon their booking class and status, Lufthansa passengers have access to four different lounges – First Class, Senator, Business and the new Welcome

Lounge – each providing a pleasant atmosphere in which to wait for a flight, relax or work. And with access to the more than 660 lounges operated by Lufthansa's Star Alliance and cooperation partners, Lufthansa's premium customers can take advantage of one of the largest lounge networks in the world. Lufthansa is currently investing about 200 million US dollars in constructing new lounges and refurbishing existing ones in order to further expand and enhance its airport lounge facilities for customers.

**Note for news editors:**

Images of the new Welcome Lounge can be downloaded from  
<http://konzern.lufthansa.com/en/html/presse/bildarchiv/index.html>

Deutsche Lufthansa AG  
Corporate Communications  
Martin Riecken  
Phone +1 516 296 9671  
Fax +1 516 296 9678  
[americaspr@dlh.de](mailto:americaspr@dlh.de)  
<http://media.lufthansa.com>